

PX 545

From: Ripple.com Contact Form <ripplecontact@ripple.com>
To: xrpcontact@ripple.com
Sent: 11/18/2017 6:04:55 AM
Subject: Ripple.com contact form inquiry from [REDACTED]

From: Brass <[REDACTED]>
Organization: [REDACTED]
Title: Floorhand

Message Body:

By 'institutional' do you mean the ability to buy XRP from my bank RBC?
I own about 10000 XRP; how I bought it on Kraken is a story of watching my money go from Vancouver, to Tokyo, to Europe, to Kraken (where I had to buy BTE and then exchange that in US dollars to finally get XRP).
When I sent the order XRP was .16. 4 weeks later, when the amount showed up on Kraken (with their annoying tier structure) it was .25. I lost time & money using Kraken. Isn't a point of Ripple to make SWIFT transactions obsolete?
I thought Kraken stole my money!
Get XRP on Coinbase.
I had LTC on both US & CAN Coinbase accounts within days/hours of opening accounts.

[REDACTED]

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